



In

DISPUTE RESOLUTION  
FOR INSURANCE CLAIMS



NATIONAL ARBITRATION

FORUM

# Insurance ADR

It's no secret that insurance-related lawsuits are time-consuming, expensive and risky. Even court "victories" come at tremendous expense. What if you had a way to resolve these disputes outside of court that was more efficient, more cost effective, and more amicable than traditional litigation? For out-of-court solutions that are sure to save both time and money, it's smart to turn to the FORUM.

Since 1986, the National Arbitration Forum (FORUM) has provided out-of-court dispute resolution services to resolve legal disputes competently and quickly. FORUM solutions can be tailored to your unique needs in all areas of insurance practice, including:

- Coverage
- Subrogation
- Bad Faith
- Liability
- Benefits
- Professional Negligence

No matter what kind of insurance dispute arises, the FORUM can help you resolve it—without going to court.



## THE FORUM'S SPECTRUM OF ADR SERVICES

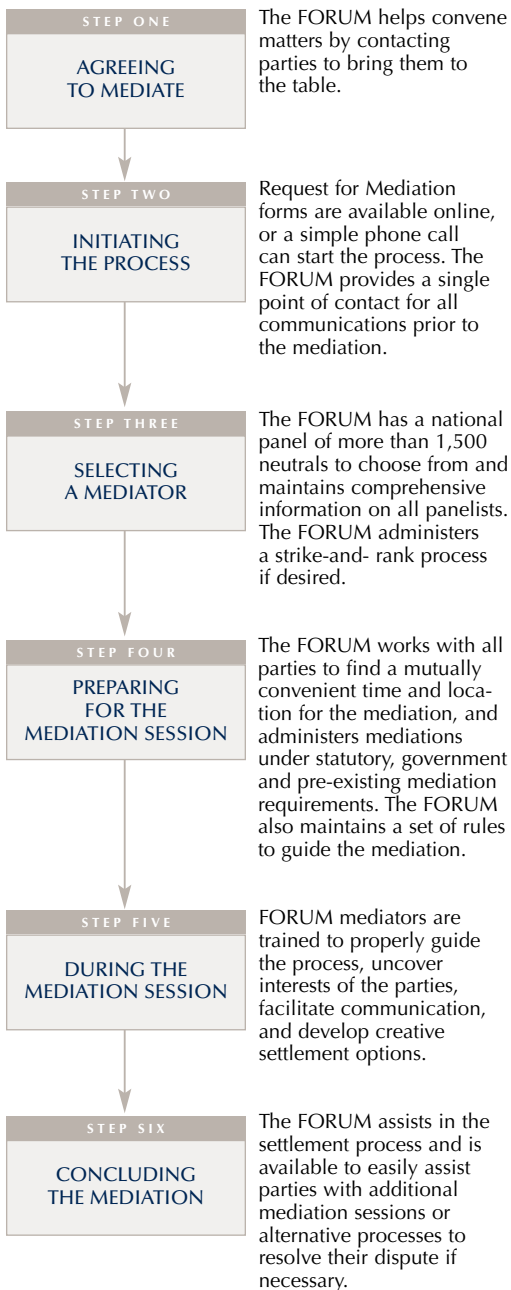


## HOW THE FORUM RESOLVES INSURANCE DISPUTES

For most insurance disputes, the FORUM provides expedited mediation and arbitration. Mediation involves assisting parties with insurance disputes to voluntarily reach their own agreement to resolve their differences. Typically, a neutral, third-party mediator assists parties in negotiating the resolution of a dispute between them.

Arbitration can be non-binding or binding, depending upon what the parties agree to do and depending upon what insurance regulations require. Arbitration is a streamlined legal procedure administered and managed by an independent third party for two or more parties with a legal dispute. The parties present their arguments and evidence to an arbitrator who, in turn, decides the case.

## OVERVIEW OF THE FORUM MEDIATION PROCESS



## LEGAL EXPERTS RESOLVING DISPUTES

The FORUM is one of the world's leading providers of alternative dispute resolution services with more than 1,500 highly qualified arbitrators and mediators who are located in every state and in 29 countries.

- All are seasoned judges and attorneys with 15+ years of experience.
- All are trained in the art of dispute resolution and certified under the rules of the jurisdiction in which they practice.

FORUM neutrals have broad experience in administering both state and local ADR programs, offering parties the same outcomes as court, but at a fraction of the time and cost. And, the FORUM offers specially trained panels to serve highly focused practice areas, such as personal injury, insurance, healthcare, employment, finance, real estate, construction, automotive, intellectual property, and more.

### ADDITIONAL INFORMATION

For more information about the National Arbitration Forum's ADR services for insurance-related disputes, contact us at [insurance@adrforum.com](mailto:insurance@adrforum.com) or visit us on the web at [www.adrforum.com](http://www.adrforum.com).



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