



Arbitration

THE FORUM ARBITRATION
DIFFERENCE



The National Arbitration Forum Difference

All arbitration is not the same. Rules, fees and policies may vary among arbitration administrators, which impacts the outcome for parties who use arbitration. Before you choose an arbitration administrator, it's wise to know the difference.

THE LEADER THAT FOLLOWS THE LAW

The National Arbitration Forum is the only leading national arbitration administrator with procedural rules that require its arbitrators to follow and apply the substantive law. With a panel of more than 1,500 third-party neutrals comprised of former judges and seasoned attorneys and a uniform *Code of Procedure*, we resolve cases by applying the law. In this way, parties can achieve the same outcome as in court, but at a fraction of the time and cost.

EFFICIENCIES YOU CAN SEE

We provide responsive customer service and a schedule of fees that allows parties to lower their litigation costs. Numerous courts have recognized our rules and fees as reasonable and fair, and have noted that our fee structure provides parties with a readily accessible forum in which to resolve their case.

No matter what kind of dispute arises, we can help you resolve it. For more information, contact us toll free at **877-655-7755** or visit our website at www.adrforum.com.

ISSUE	NATIONAL ARBITRATION FORUM AND THE FORUM <i>CODE OF PROCEDURE</i>	OTHER ARBITRATION ADMINISTRATORS
Are all arbitrators experienced legal professionals?	Yes.	Maybe not. In some systems, arbitrators are laypeople with no legal experience.
Must the arbitrators apply the substantive law?	Yes. FORUM Rule 20.	No. Other systems allow arbitrators to base decisions on their own sense of personal “fairness.”
Do procedures ensure all parties can effectively vindicate their legal rights?	Yes. FORUM Rule 44.	Maybe not. Some systems are not cost-effective, and fees are not rationally related to the services provided.
Is equitable relief available?	Yes. FORUM Rules 20 & 27.	Maybe not. Also, in some systems, parties must pay a large fee to make a claim for injunctive relief.
Is discovery available, i.e. subpoenas, depositions and interrogatories?	Yes. FORUM Rule 29.	Possibly, but in some systems, the primary form of discovery is only “document exchange.”
Are arbitrators screened for conflicts of interest?	Yes. FORUM Rule 23.	Generally, but some systems rely on the arbitrators to “self-report” any interest they may have in the case.
Do parties jointly select an arbitrator?	Yes. FORUM Rule 21.	Maybe not. Some systems with “streamlined” rules may only offer the parties one choice of an arbitrator.
Can parties make a peremptory challenge to the selection of an arbitrator?	Yes. FORUM Rule 21.	Maybe not. Some systems with “streamlined” rules may only offer challenges for cause to the selected arbitrator.

“THE NATIONAL
ARBITRATION FORUM BOASTS
AN IMPRESSIVE ASSEMBLY OF
QUALIFIED ARBITRATORS.”

— MARSH V. FIRST USA,
103 F. SUPP. 2D 925 (N.D. TEX. 2000)

“THE NAF CODE PROVIDES
FOR THE FULL RANGE OF
REMEDIES AVAILABLE UNDER
CONTROLLING LAW.”

— JOHNSON V. WEST SUBURBAN BANK,
225 F.3D 366 (3RD CIR. 2000)

“[T]HE NAF IS A MODEL
FOR FAIR COST AND
FEE ALLOCATION.”

— VERA V. FIRST USA BANK,
2001 WL 640979 (D.DEL. 2001)



 NATIONAL ARBITRATION
FORUM

A FORUM Dispute Management Organization

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